



Company Profile

We are **IT**



Nuatech

Company Overview

While relatively new to the UK market, Nuatech is brought to you by the team at IT.ie who have been delivering premium IT Services and Technology Solutions to 100's of businesses since 2004.

25+

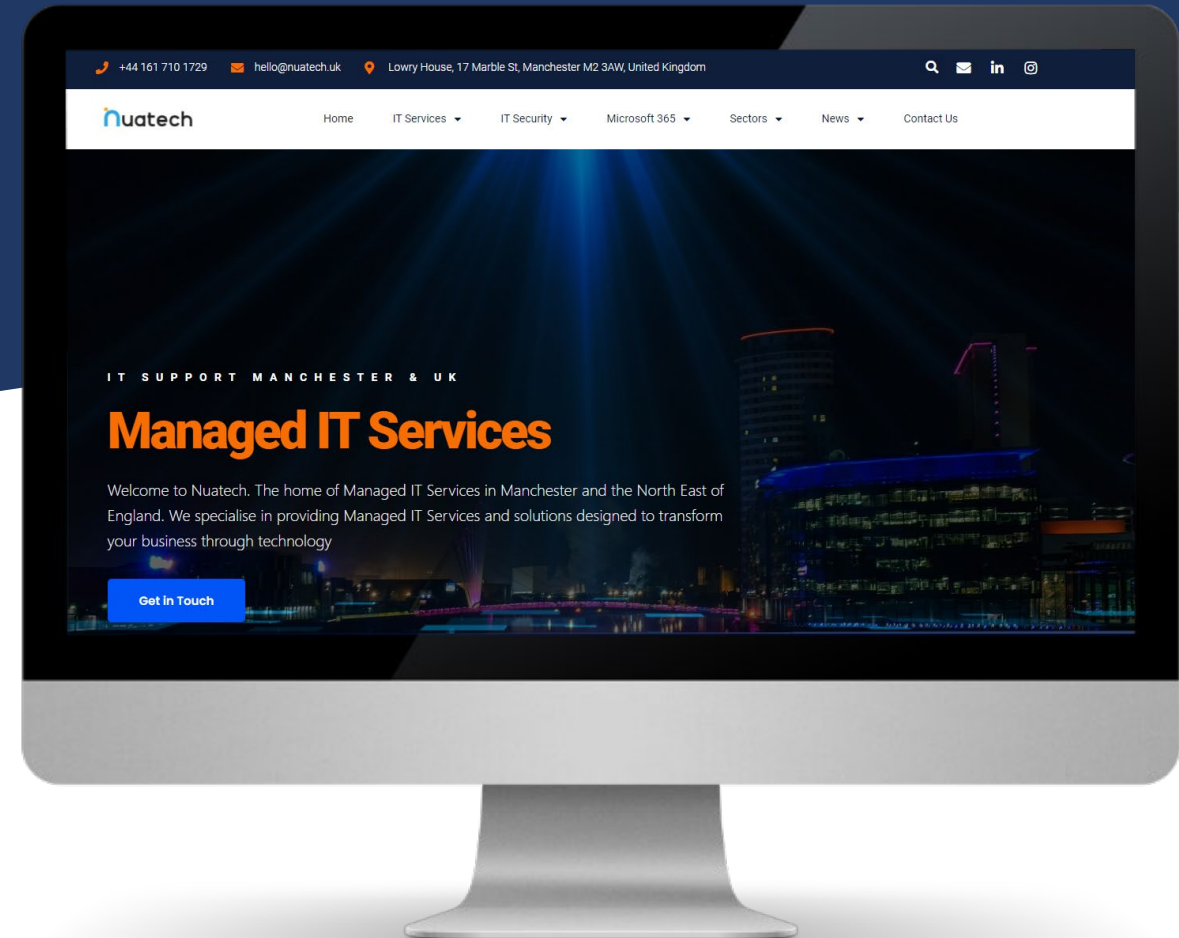
Team Members

200+

Managed IT Clients

5,000+

Devices Supported



Some of our Clients



Some of our Partners





Our Vision

*“To change the way we view IT; as not just a business tool but more an essential business **utility**”.*

Our Mission

*“Helping you to grow your business by **reinventing** how IT is delivered”.*



Nuatech

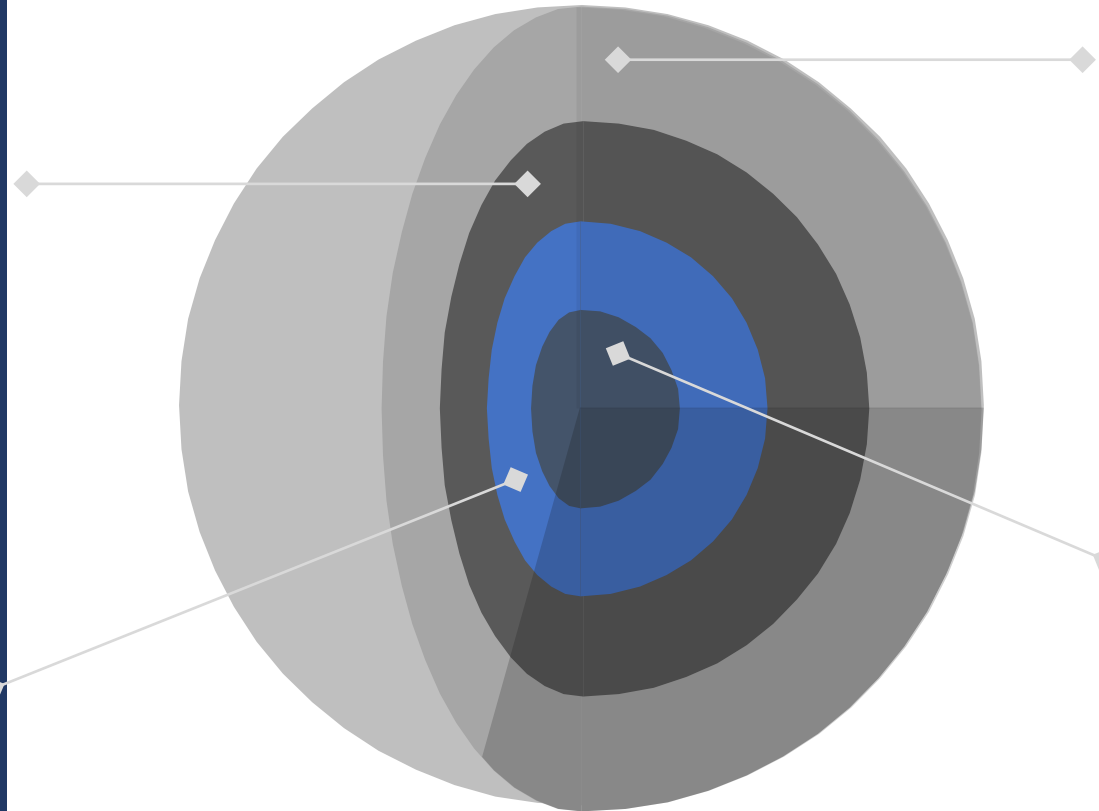
Core Values

Excellence

We hold ourselves to a high standard & also demand the same of the products and services we recommend to our clients. To achieve this standard, we ensure our staff are regularly trained & certified to meet these expectations.

Technology & Innovation

For our customers to be successful they have to get the very best out of the technology we've put in place for them. Our aim is to power your growth through technology.



Teamwork

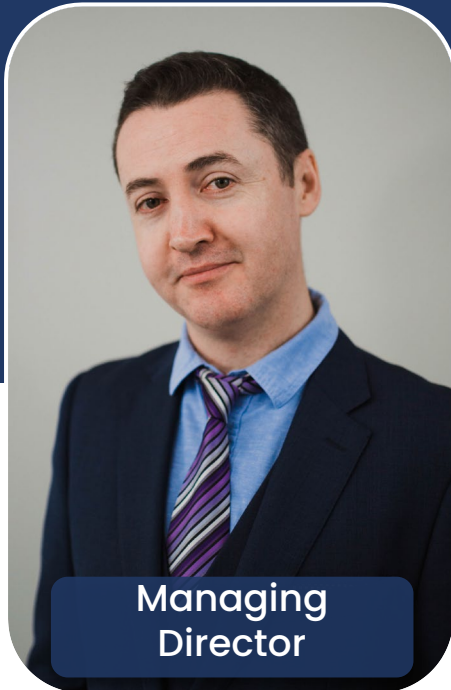
An environment that promotes friendship, unity & strong collaboration is an essential requirement in order to deliver meaningful support to our clients.

Customer First

We are only as successful as our customers. Our main priority is to earn the unambiguous trust of each and every clients.

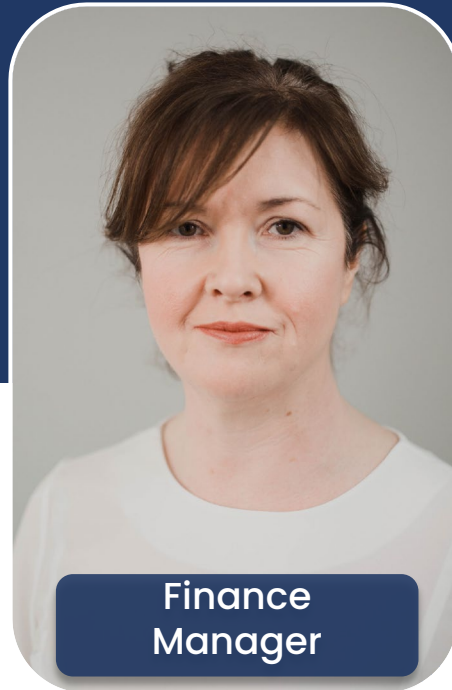


Our Management Team



Managing
Director

Eamon Gallagher



Finance
Manager

Margaret Nolan



C.T.O

Wayne Morgan



Marketing
Manager

John Grennan



David Flood
Bus Dev Manager



William Cooney
Technical Lead



Keith Lynch
Microsoft 365 Lead



Stephen Hanley
Projects Lead

Team Leaders

Nuatech

Core Services



Managed IT Services



Managed Cyber
Security



Cloud Services



Microsoft 365



Nuatech

Managed IT Services

Just some of the Managed IT Services we have available.

01

Managed IT Support

02

Managed Remote Support

03

Managed Print Services

04

Managed Online Backup

05

Managed Email Signature

06

Managed Mobile Device
Management



Nuatech

Managed Cyber Security

Just some of the Managed Cyber Security Services we have available.

01

Managed IT Security

02

Cyber Awareness Training

03

Managed Firewall

04

Managed Endpoint Protection

05

Managed Disaster Recovery

06

Managed Email Security



Our Services

Microsoft 365

As a Microsoft Gold partner we have the know-how to help you understand and navigate the entire Microsoft ecosystem of apps and collaboration tools.



Microsoft 365
Business Premium.



Microsoft Dynamics



Microsoft Azure



Microsoft 365
Backup



5 Year Plan



Helpdesk Growth

We plan to grow our Helpdesk Team to 20 by 2023. We see this as our top priority in terms of maintaining support levels for our clients as well as accommodating our ambitious client onboarding plans.

Grow Cloud (Azure) Business

To expand our 'add-on' service base towards emerging cloud products.

Helpdesk Growth



Grow Cloud (Azure) Business



Managed Clients



Managed Clients

To grow our Managed IT Clients to over 200+ in the UK.

UK Growth



UK Growth

Grow beyond the Northwest of England and to support businesses across the UK.

Onboarding Process



*Client Testimonials

*Testimonials shown are for IT.ie

“

Eamon and the team at IT.ie have managed our IT support and hardware needs since 2004. During that time they have advised us on network infrastructure, security, policy implementation and hardware options. They support our business operations 24/7/365 and we value and recognise their essential partnership. We look forward to continuing our working partnership with them into the future..



Stephen Keane
Director, Trittech Engineering

Tom Staunton
Director, Global Rail Services



“

We use the IT.ie Managed Service Support and find it excellent. They in effect are our IT department and provide excellent service for both our office and field based employees.



Case Study Shomera

During the lockdown Shomera experienced a considerable increase in demand for their services. The shift to remote working translated to the requirement of private workspaces at the homes of remote workers. Since this was at the core of the Shomera solution it was obvious that their business was about to scale quite significantly. Shomera quickly acknowledged that their own IT systems were not sufficient to cope with this increase in demand nor was it remote-working friendly. They then engaged with us for a solution. They relied heavily on an in-house email and file server as well as a traditional on-premise phone system. IT.ie began with the introduction of a managed firewall & endpoint security solution. We then moved their entire email and shared file system to Office 365 & SharePoint. Lastly, we migrated their phone system from an old PBX system to a new VoIP system fully integrated with Microsoft Teams.

Overview

Shomera are the largest provider of House Extensions and Garden Rooms in Ireland and the UK. Their innovative team of designers and builders work closely with their clients to create unique living and working spaces that have graced the covers of magazines and featured in numerous television shows.

Challenges

Shomera experienced significant demand for their services as the shift to remote working translated to the requirement for private workspaces at the homes of remote workers. They acknowledged that their existing IT systems were not sufficient to support the scaling of their business.

The IT Systems

The entire business IT system was running on a single aging server. Performance was poor and remote working was almost non-existent.

The Phone Systems

The phone system was running on an unsupported PBX system with no method to add new phones or to use remotely

The Server

The server required multiple restarts a week due to a number of inherited reasons.

Solutions

IT.ie completed a complete restructuring of Shomera's entire IT system and unified communications to cloud based solutions to support the continued scaling of their business.

The IT Systems

Introduced managed firewall and endpoint security before restructured existing IT system to support business growth.

The Phone Systems

Migrated old solution from PBX to VoIP with full Microsoft Teams integration

The Server

Migration to the cloud with the introduction of Microsoft SharePoint and Office 365.



Results

The entire Shomera IT systems has been restructured and optimised with the very best industry standard cloud solutions and IT security. The Shomera workforce now works and collaborates in an entirely different way and enjoys all of the benefit of the Microsoft Office 365 ecosystem of productivity and collaboration tools. "From the initial meeting with the team to the project itself, the whole process was really smooth and the level of service since has been tremendous", said Pat O'Reilly - General Manager at Shomera.



What Makes us Different?

We don't believe in locking our clients into long-term contracts. Our unique 'IT-As-a-Service' Support Package is delivered via the subscription model. When you pay for your monthly or bi-monthly electricity bill, you expect to have power. This is how we view IT Services, as just another vital business **utility** that you expect to work, for you and for your business.



Customer First

A Customer experiencing downtime will take priority over everything else we are doing. We do not sell or provide services that we do not use ourselves. All Customers are onboarded as part of a meticulous documented process supported by our customer focused and in-house developed onboarding power app.





We are IT

Contact Us

If you would like further information on any of our services or simply have a question, then please get in touch and we'll get right back to you.

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THANK YOU

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